



SPA SPORT HOTEL ZUIVER HOTEL TERMS AND CONDITIONS

These terms and conditions drawn up by Spa Sport Hotel ZUIVER exclude the Uniform Terms and Conditions of the Dutch Hotel and Catering Federation (Uniforme Voorwaarden van de Nederlandse Horeca Federatie). However, for those points not mentioned in these Terms and Conditions, you are referred to the Uniform Terms and Conditions of the Dutch Hotel and Catering Federation

- Cancellation until 24 hours before arrival is free of charge and must be given in writing. Please note that the date of arrival starts at 15:00.
- We will charge the first night by cancellation within 24 hours before arrival.
- In case of no-show we will charge the full booking amount and your reservation will be cancelled.
- For group reservations other cancellation policy applies. See the [Uniform Terms and Conditions of the Dutch Hotel and Catering Federation](#) (Uniforme Voorwaarden van de Nederlandse Horeca Federatie).
- By booking a non-refundable rate the fee will be charged immediately upon receipt of your reservation and cancellation or changing of the booking is not allowed. We will charge the full booking amount by cancellation or no-show.

VAT AND CITY / TOURIST TAX

- VAT is included.
- Service charge is included.
- Excluding 6% city / tourist tax per room per night.

CHILDREN AND EXTRA BEDS

The costs for a cot are € 10 per night (including bed linen). The cost of an extra single bed in the room € 65 per night. Maximum capacity of extra beds / cots in a room is 1.

CHECK IN

From 15.00. Early check-in is only possible if your room is ready.

CHECK IN

11.00 am. Inform at the reception for the possibilities for late check-out.

PAYMENT METHODS

- American Express
- Visa
- Euro / Mastercard
- PIN / Maestro

- Cash
- Zuiver gift card

Zuiver Hotel reserves the right to check your creditcard for validity. If you choose for our non-refundable rate the amount of the reservation will be debited immediately upon receipt of your reservation.

INTERNET

Wireless internet is available in the hotel (for free).

SMOKING

Smoking is not allowed in Zuiver. We will charge € 150 fine / cleaning fee by smoking in the room and / or the building.

PARKING

Parking is possible in front of the hotel and costs € 20 per night per car.

BIKE RENTAL

You can rent a bike at our reception and costs € 15 per bike per day.

PETS

Pets are not allowed.

OPENING HOURS FACILITIES

Breakfast:	07:00 to 10:30 hours.
Spa kitchen:	Daily open from 12:00 - 21:00
Relax Bar in the spa:	Monday - Thursday and Sunday open from 12:00-22:00 pm Friday & Saturday from 12:00 - 23:00
Amstelpark restaurant:	Monday - Friday from 8:00 - 24:00 (kitchen from 12:00 - 21:00) Saturday from 8:00 - 20:00 pm (kitchen from 11:00 - 19:00) Sunday from 8:00 -24:00 pm (kitchen from 11:00 - 19:00)

FITNESS

- Use of the gym is free of charge for hotel guests.
- The minimum age for entrance to the gym is 16 years.

WELLNESS / SPA

- Entrance to the spa is included in your hotel stay.
- At extra charge bathrobes and towels are available at the spa reception. Slippers are also for sale, wearing slippers in the spa is required.
- We will charge € 30 per missing item if towels / bathrobes are missing at the room by check-out. All payments will be debited from your credit card.
- The minimum age for entrance to the spa and wellness facilities is 16 years.
- Swimwear is mandatory on swimwear days. All other days swimwear is not allowed.

TENNIS

Tennis courts can be used (more information available at the reception)

SQUASH

Squash courts can be used (more information available at the reception)